



# Supportive Communities

## Visioning<sup>1</sup> a CCT Supportive Community



### Benchmarking. 4 Examples of Supportive Communities

Name of the organization	Purpose	Products	Vision Mission Values	Competencies
<ul style="list-style-type: none"> <li>■ <b>Nuance</b></li> <li>○ USA, Canada Europe (10 countries)</li> <li>○ <a href="http://www.nuance.com">www.nuance.com</a></li> </ul>	<ul style="list-style-type: none"> <li>■ Technical Support of 32 products</li> <li>■ Interact with peers and experts.</li> <li>■ Share experience</li> <li>■ Give answers to the costumers</li> </ul>	<ul style="list-style-type: none"> <li>■ Support portal</li> <li>■ Nuance Speech University               <ul style="list-style-type: none"> <li>○ eCampus Training</li> <li>○ Classroom Training</li> <li>○ Onsite training</li> <li>○ Events</li> <li>○ Gallery</li> </ul> </li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>■ To support technological projects in speech and imaging solutions with effective training strategies.</li> </ul> <p><b>Values</b></p> <ul style="list-style-type: none"> <li>■ Support,</li> <li>■ Trust</li> </ul>	<ul style="list-style-type: none"> <li>■ Organizational Structure</li> <li>■ Transfer knowledge and skills</li> <li>■ Customer Support</li> <li>■ Interaction</li> </ul>
<ul style="list-style-type: none"> <li>■ <b>PMI Supplier Alliance Initiative</b></li> <li>○ <a href="http://www.supplieralliance.pmi.org">www.supplieralliance.pmi.org</a></li> <li>○ 208,660 members (December 05)</li> </ul>	<ul style="list-style-type: none"> <li>■ The Institute has been founded as an autonomous, non-profit, tax-exempt, membership association dedicated to advancing the state-of-the-art in effective and appropriate application of the practice and science of project management.</li> </ul>	<ul style="list-style-type: none"> <li>■ <b>Leadership Meetings:</b> Every year the officers of PMI Components (chapters, SIGs and college programs) attend leadership meetings.</li> <li>■ <b>PMI Professional Awards:</b> Each year, PMI recognizes the truly monumental projects and outstanding contributions in project management through the PMI Professional</li> </ul>	<p><b>Vision?</b></p> <ul style="list-style-type: none"> <li>■ To change the way the world does business.</li> </ul>	<ul style="list-style-type: none"> <li>■ Organizational Structure</li> <li>■ Project management</li> <li>■ Leadership</li> <li>■ Participation</li> <li>■ Volunteerism</li> <li>■ Training</li> <li>■ To acknowledge successful initiatives</li> </ul>

<sup>1</sup> Through a participative process



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	<ul style="list-style-type: none"> <li>■ Core Purpose: To advance the practice, science and profession of project management throughout the world in a conscious and pEnvisioned</li> <li>■ Goal: Worldwide, organizations will embrace, value, and utilize project management and attribute their success to it.</li> <li>■ Enhance brand recognition</li> <li>■ Build relationships</li> <li>■ Influence the profession</li> <li>■ Promote excellence</li> </ul>	<p>through the PMI Professional Awards</p> <ul style="list-style-type: none"> <li>■ <b>e-Learning:</b> resources give PMI members immediate access to education modules to develop or refresh their skills and are available for underwriting.</li> <li>■ <b>Global Congresses:</b> The Institute currently conducts four global congresses, which offer professional development opportunities to practioners around the world. A keynote address, exhibit area and networking functions are also offered in each location including North America, Europe-Middle East-Africa (EMEA), Asia Pacific and Latin America.</li> </ul>		
<ul style="list-style-type: none"> <li>■ <b>American Psychological Association (APA)</b></li> <li>○ <a href="http://www.apa.org">www.apa.org</a></li> <li>○ Founded in 1989?</li> <li>○ Based in Washington, DC.</li> <li>○ APA has 150,000 members. APA is the largest association of psychologists worldwide</li> </ul>	<ul style="list-style-type: none"> <li>■ Scientific and professional organization that represents psychology in the United States</li> </ul>	<ul style="list-style-type: none"> <li>■ <b>Information about the following topics</b></li> <li>○ Addictions</li> <li>○ Anger,</li> <li>○ Anxiety</li> <li>○ Depression</li> <li>○ Learning</li> <li>○ Memory</li> <li>○ Race</li> <li>○ Sexuality</li> </ul>	<p><b>Mission</b></p> <ul style="list-style-type: none"> <li>■ To promote health, education, and human welfare</li> <li>■ To promotion research in psychology and the improvement of research methods and conditions</li> <li>■ To improve the</li> </ul>	<ul style="list-style-type: none"> <li>■ Promotion</li> <li>■ Knowledge</li> <li>■ Time and experiece as an association</li> <li>■ Coverage</li> </ul>



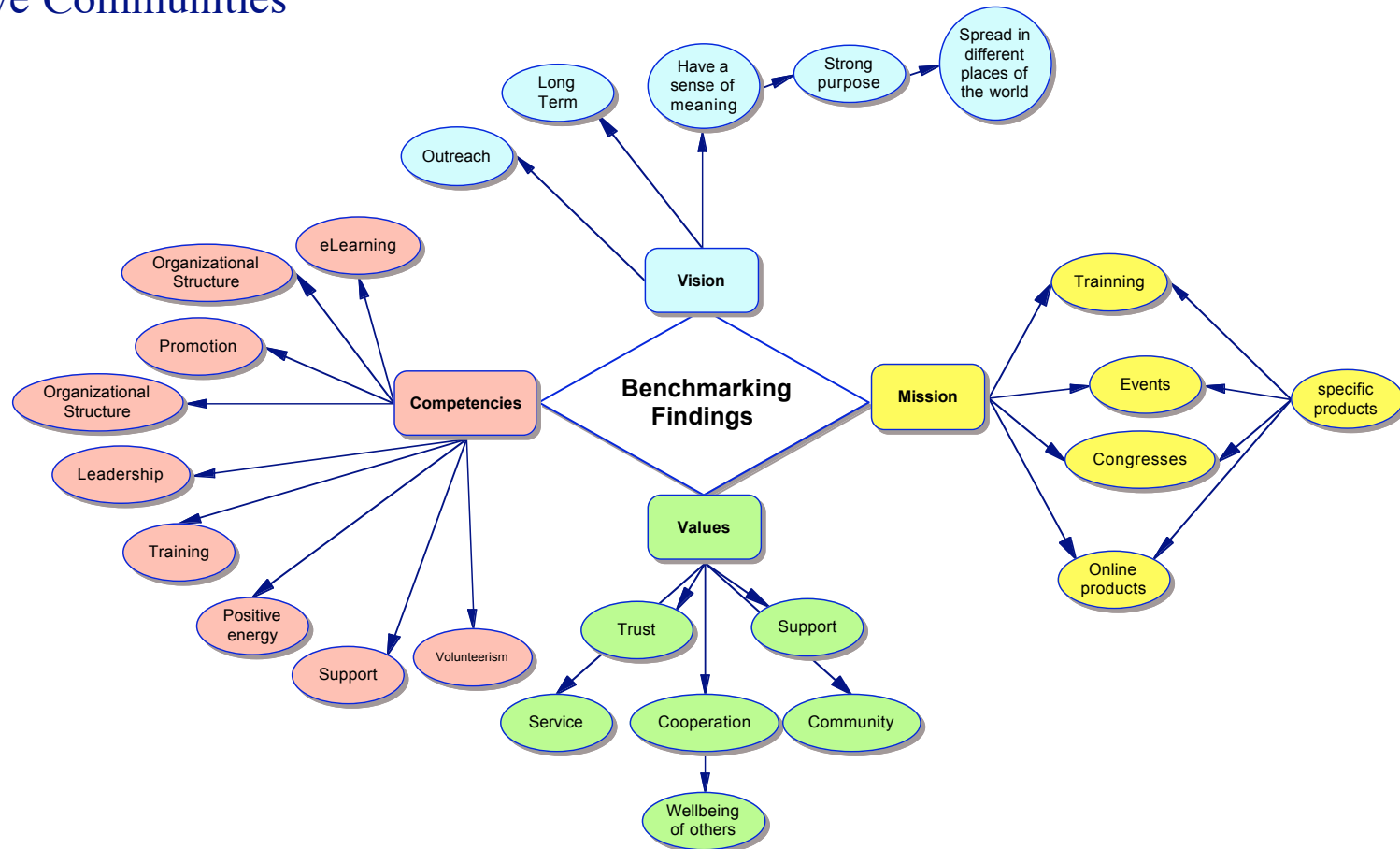
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Name of the organization	Purpose	Products	Vision Mission Values	Competencies
		<ul style="list-style-type: none"> <li>○ Sleep</li> <li>○ Workplace</li> <li>○ Issues</li> <li>■ <b>Publications</b></li> </ul>	<p>qualifications and usefulness of psychologists through high standards of ethics, conduct, education, and achievement</p> <ul style="list-style-type: none"> <li>■ To establish and maintain the highest standards of professional ethics and conduct of the members of the Association</li> <li>■ To increase and diffuse psychological knowledge through meetings, professional contacts, reports, papers, discussions, and publications</li> </ul>	
<ul style="list-style-type: none"> <li>■ Youth Build USA</li> <li>○ <a href="http://www.youthbuild.org/">www.youthbuild.org/</a></li> <li>○ Founded in 1990</li> </ul>	<ul style="list-style-type: none"> <li>■ Rebuild communities through the cooperation and unifying values,</li> </ul>	<ul style="list-style-type: none"> <li>■ To unleash the intelligence and positive energy of low-income youth to rebuild their communities and their lives.</li> <li>■ Creation of sufficient opportunities for all people in all communities to fulfill their own potential and contribute to the well-being of others.</li> </ul>	<p><b>Mission.</b></p> <ul style="list-style-type: none"> <li>■ To work in a just society in which respect, love, responsibility and cooperation are the dominant unifying values</li> </ul>	<ul style="list-style-type: none"> <li>■ Positive energy</li> <li>■ Help to build welfare</li> <li>■ Cooperation</li> <li>■ Give knowledge and training to support the youth</li> <li>■ Working with and for the community</li> <li>■ Develop leadership</li> </ul>



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## Benchmarking Findings Supportive Communities





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## Ideas for developing a CCT Supportive Community

